Frequently Asked Questions
Farmshed Online Plant Sale 2020

I ordered my plants - now what?
When you place your order will determine when your plants will be ready for pick-up. Orders placed by 11:59pm on Tuesday, May 19th will be pre-packed and prepared for our May 21 - 23rd distribution window. Orders placed by 11:59pm on Tuesday, May 26th will be pre-packed and prepared for our second distribution window, May 29 - 30th. Please watch for the instructions on the receipt that was sent to your email for further details and clarification.

How soon can I pick up my plants?
Because we have scheduled volunteers to safely gather and pack your plant orders, we will need some lead time to get each one perfectly filled. Sorry - no same-day orders will be accepted. Please follow the instructions listed on your order confirmation email, and plan to pick-up your plants during the scheduled distribution windows. This is to ensure a smooth process as well as space out the amount of people in one place on any given day. We appreciate your flexibility!

Where/when do I pick up my plants?
Watch your email for details and open hours on curbside pick-up. Your plants can be picked up outside of Farmshed at 1220 Briggs Court Stevens Point, WI 54481 during our scheduled distribution times (May 21 - 23rd or May 29 - 30th). You will see some tables set out in front of the greenhouse. Please be ready to move your plants from their plastic flats into the boxes we provide.

How do I stay safe while picking up my order?
Please consider wearing your own protective gear when picking up your plants. This will help keep our dedicated team of volunteers and staff safe. The Plant Sale volunteers and staff are expected to wear masks to help keep the community safe, and they will be working to ensure a clean and safe environment for pick-up. Wash your hands frequently, abide by the social distancing measures by staying apart while in line, and everything should be just fine!

Can I go into the greenhouse?
We really wish you could, but unfortunately we will not be allowing anyone in the greenhouse to avoid the spread COVID-19.
I forgot something I wanted. Can I get an additional plant when I pick up my order?
We will not be allowing add-ons or accepting same-day orders at the door. If you placed your order for pick up during the first distribution window, then it is possible for you to place another order for pick up the following weekend. This is to ensure our inventory stays correct on our online store as well as to create a quick pick up process for all of the Plant Sale customers. Saturday, May 30th will be the last day for curbside pickup. We appreciate your understanding.

What do I do when I get home?
Your brand new plant babies are used to ideal conditions from growing up in our greenhouse. It is important that you follow the [Hardening Off Guidelines](#) to ensure a smooth transition for your new arrivals to the outdoor elements. Protect them from wind and be sure their soil stays moist throughout this process as well.

Can I pay with cash or check?
We would like to encourage people to pay with a card online if possible, but we want to ensure plants are as accessible as possible to our community. So please call our office at (715) 544-6154 or email [info@farmshed.org](mailto:info@farmshed.org) if you need assistance placing an offline-order because you need to pay with cash or check. Please note that you must bring exact change for your plants if paying in cash, and be sure to make checks out to ‘Central Rivers Farmshed.’ Have your check ready to go upon pick up to ensure a smooth process for all.

Are the plants Certified Organic?
These plants are not certified organic, but many Certified Organic seeds are used. They are grown with the utmost care and respect for the environment. The Growing Collective uses no synthetic fertilizers.

Who grows the plants?
Farmshed’s Growing Collective grows all the plants you’ll see on our online store! This is a 100% volunteer-led operation. Growing Collective volunteers begin plans for the Plant sale in September every year. If you’d like to know more about the Growing Collective [check out their page](#).

Where do the profits go?
Farmshed is a 501c3 non-profit organization. The proceeds from the Plant Sale go to supporting the supplies for the Growing Collective as well as maintaining the greenhouse. Any remaining funds support Farmshed's programming and mission to grow a resilient local food community.